

Innovation Ecosystems for Social Change

Inclusive Entrepreneurship workshop series

Seniors

22 June 2022

by LIAISE - Linking Incubation Actors for Inclusive and Social Entrepreneurship













Better Incubation aims to kickstart an eco-systemic change bringing incubation and business support services closer to the whole of society to promote entrepreneurship and self-employment as means to create jobs, develop skills and enable unemployed and underrepresented people to fully participate in society and the economy.

https://betterincubation.eu/











A two-year programme (2021 – 2023) powered by the **LIAISE** project.

Funded under the EU **Programme for Employment & Social Innovation**.

Foster **inclusive & social**entrepreneurship in Europe by **mobilising & empowering business support organisations** to support
social enterprises & people from
underrepresented groups to grow their
businesses and work opportunities.

CONSORTIUM PARTNERS



The European Business and Innovation Centre network is the leading pan-European association of business support organisations.



Impact Hub is one of the world's largest networks focused on building entrepreneurial communities for impact at scale.



European Venture Philanthropy Associationis committed to be the prime supporter and

prime supporter and convener of the community of investors for impact in Europe.















Our deep dive workshops create space to discover how to make your incubation services and programs more inclusive and supportive of entrepreneurs from underrepresented groups

- **1. Inspire** with best practices, perspectives and insights related to inclusive entrepreneurship
- **2. Connect** with like-minded peers, with whom you can learn from and collaborate with
- **3. Enable** the modification of services using knowledge and methodologies that can be implemented with your teams

















Introduction to Inclusive Entrepreneurship, 29 March



Migrants and refugees, 20 April



Women, 10 May



Youth, 31 May



Seniors, 22 June



People with disabilities, 12 July













Housekeeping

- Update username to include name, organisation and city
- Microphones on mute, videos on
- Raise hands or write in chat for questions/contributions
- Help create a space where we feel safe, seen and valued

Reflection and harvesting

- Take note of what you are learning and your ideas for action
- All workshop materials will be shared in a follow up email













Meet our Hosts!



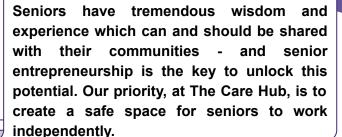
The number of senior citizens is getting bigger and bigger, and we cannot waste all that talent. Also, senior entrepreneurs have been forgotten up to now. Existing programs are aimed to other collectives and we need to focus also in senior entrepreneurship. Participating in the senior CoP has been very enriching for CEEIARAGON

Concepción Ramos Vela

CEEIARAGON Spain



Mona Moldovan The Care Hub, Romania













Innovation Ecosystems for Social Change

Better Incubation: Seniors

What would you like to do once you retire?











Innovation Ecosustems for Social Change

Seniors, 22 June

10:05 Welcome and introductions: Introducing Better Incubation, ourselves and the workshop.

10:15 Learnings from our Community of Practice: Sharing research on barriers & solutions, best practices & co-designed approaches

10:45 The Rise of the Silver Economy: Expert insight

11:00 Break:)

11:10 Meet the entrepreneurs: The experiences & challenges of youth entrepreneurs while considering our responses as BSOs

Reflection & application: Identify implications for your own incubation

11:45 services & support programs











Innovation Ecosystems for Social Change

Better Incubation: Seniors

Learnings from our Community of Practice















Concepción Ramos Vela CEEIARAGON Spain



Luisa Rodrigues Impact Hub Lisbon



Mona Moldovan The Care Hub, Romania











How we went about our work

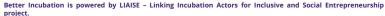
- CoPs comprised of senior entrepreneurs, BSOs, experts and practitioners
- Kickoff bootcamp, monthly meetings, sharing and prototyping
- Initial research phase in which CoPs analysed the state of incubation through a collection of <u>best practices</u> and a concerted effort to understand <u>barriers</u>
- Second phase **observatory** the CoP acted as sounding boards, monitoring and supporting <u>BSO pilots</u> - with invited experts
- The groundwork has been laid for the generation of <u>policy insights</u> foreseen for the third phase of the project the **Thinking Lab**













Understanding the Barriers

Necessity	Lack of experience needed	New beginning
Lack of business experience	Lack of sacrifice capacity	Lack of digital skills
Lack of co founders	Social isolation	Lack of specific support











Recommended piloting elements by program stage

1. Scouting for programme participants

- Communication campaign adapted to a senior audience
- Use appropriate communication channels to reach seniors
- Reach out and collaborate with organizations and government agencies that work with seniors

2. Selecting the right participants

- Review the criteria to assess if there is any element that could prevent a priori the selection of seniors
- Create the Selection committee, that should include people from the target groups

3. Delivering the right program support

- Foresee flexibility in terms of time commitment and consider participants' preferences
- Inspiration session : bring a (senior) entrepreneur who can inspire the attendees
- Make sure that existing trainings and tools are inclusive and can be used by people of all ages
- Training for Digital skills

4. Connecting participants to supportive people

- Make sure to have a healthy mix of coaches/trainers coming from different age group
- Easy networking among senior participants to encourage peer support (setting WhatsApp group)
- Ease networking between coaches and participants

5. Facilitating access to capital for program participants

- Investment/funding training
- Identify and partner with investors who are interests to finance seniors
- Additional in person support in investor meeting











Summary of Findings - Feedback from the COP - Learnings

- Designing the program:
 - o It's recommendable to define a **new program**
 - Have senior experts supporting the senior entrepreneurs
- Scouting process:
 - Important to give ample time for applications
 - All the "best recommended piloting elements" are key (imaging and language, the use of the media, etc)
- Selecting the right participants
 - **Assessment template** for rating the entrepreneur/ idea
 - Select the Projects that meet minimum threshold
 - Mandatory interviews to ensure the person is really an entrepreneur
 - Selection committee
 - Take into account the **specific specialization of the BSO**













Summary of Findings - Feedback from the COP - Learnings

- Delivering the right Program support:
 - Obligation for participants to be present
 - **Homework** is necessary to maintain engagement
 - In person training
 - Engagement channels, whatsapp group, newsletter...
 - Group sessions
- Connecting participants to support People:
 - Coach/support person in same age group
 - Networking should be among participants and between participants and coaches
 - Intergenerational collaboration and exchange how young and senior entrepreneurs can help each other with different skills and mentor each other













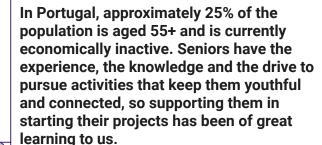






Luisa RodriguesPrograms Lead, Impact Hub Lisbon

Impact Hub Lisbon



Pilot Incubation programme for Senior entrepreneurs













Inspira-te | Escola de Impacto

















Inspira-te | Escola de Impacto

Pilot integrated in an existing program that welcomed people over 30 years of age, who were unemployed or in precarious employment, and who wished to either start their own small business or find a new job. » vulnerable group





















Inspira-te was an entrepreneurial training course divided in 3 phases, each with a duration of 1 month. By the end of each phase there was a selection of participants who moved on to the next one.

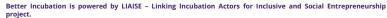
PHASE 1	PHASE 2	PHASE 3
25 Participants	20 Participants	15 Participants
Personal Development	Employability Plan	Plan Implementation
40hrs	40hrs	40hrs
Macro -> Micro	Entrepreneurial Mindset	Business Model Canvas
Self-knowledge & Agency	From idea to action	Communication
Teamwork	Value Creation Wheel	Digital Skills
Personal Branding	Intro Business Model Canvas	Pitch Preparation













What worked (Positive Outcomes)

Designing a social entrepreneur support program: 3 months duration + 3 months of mentoring

Scouting: reach out to social entities and organisations who work with the target group to identify participants, ask them to invite friends of theirs, sent email to our IH database filtering by age, offline event with multiple stakeholders, conducting interviews before accepting participants, asking for their availability

Delivering the right program

support: In person training, Digital communication basics, Personal mentoring, Personal development in the first module,

Connecting participants to supportive people:

Intergenerational learning, Community engagement via WhatsApp

Demo Day with Strategic Partners













What did not work (Challenges)

Designing a support program: piloting in an existing program maybe best to do one dedicated to this audience.

Scouting: longer period for applications, avoid summer.

Delivering the right program support:Language (avoiding jargons), Lack of role models 50+, bring an entrepreneur who can inspire the attendees, to go deeper into digital skills we would need computers and more in-depth trainings

Connecting participants to supportive people: working with buddies (people who accompany each participants in parallel with the program and mentoring)

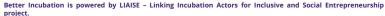
Facilitating access to capital for program participants: We have not reached that level because they were really idea stage entrepreneurs, it would have been important to bring more alumni (only one visit from an alumni from a past edition) and field trips/ real case studies (only one field trip, not from seniors)













Meet our seniors







Rosa A., 65 y.o



Paula, 60 y.o.















Lilia, 56 y.o.

Conceição, 58 y.o.

Nídia, 52 y.o.

















Inspira-te | Escola de Impacto

















Expert insight



Dr. Isabel GomesISCTE – University Institute of Lisbon,
Senior Entrepreneurship Researcher



Being the fastest growing demographic group, the seniors have probably the highest potential to contribute to the economy and to society in the years to come. Which leads to what I think it should be the priority in terms of senior entrepreneurship support: a change in perspective



The Rise of the Silver Economy











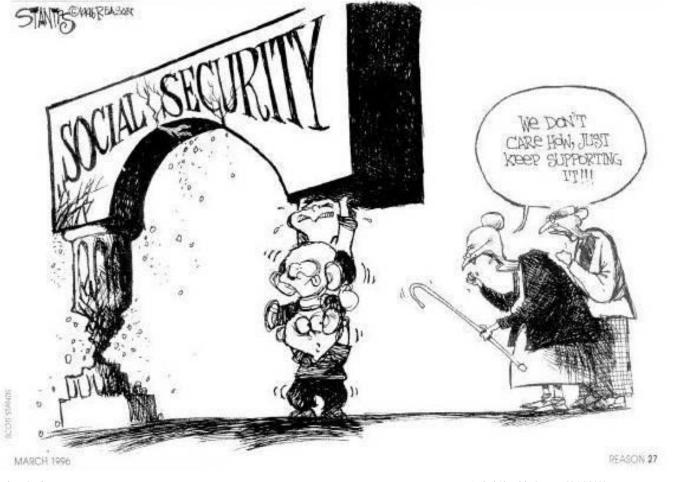
Senior Entrepreneurship

trends and insights

"We get too soon old and too late smart"—Old German saying

Isabel Almeida Gomes PhD Senior Entrepreneurship, ISCTE- University Institute of Lisbon isabelcostagomes@gmail.com

Better Incubation – Innovation Ecosystems for Social Change Inclusive Entrepreneurship Workshop Series - Seniors

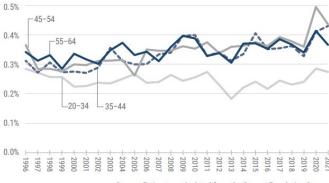


It's the Demography!...

So, Why Entrepreneurship for Seniors?

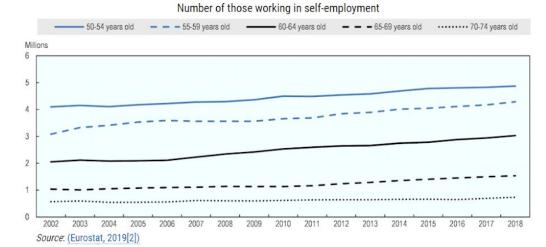
- > Difficulty in re-entering the labour market
- > Financial need
- Flexibility to combine with other aspects of personal or professional life
- Opportunity to work in an area of interest
- Define a own 'way of doing'
- Maintain an active professional life, and a social relevance
- Promotion of your own values own business, mentoring, business angel
- Options: full or part time, social, acquisition, investment

FIGURE 5 RATE OF NEW ENTREPRENEURS BY AGE GROUP (1996-2021)



Source: Estimates calculated from the Current Population Survey

Figure 4.3. The number of self-employed seniors is growing in the EU



Inclusive Entrepreneurship Workshop Series - Seniors

Senior Entrepreneurs: Contribution

- Significant benefits when combined economic and social objectives
- Higher business survival rate (Zhang 2008)
- Important contribution to relatively less developed countries
- Economic impact not yet fully understood
- Highly heterogeneous population segment transition process, motivations, needs, individual and cultural aspects

Advantages	Challenges	
Accumulated Experience	Financial Risk	
Financial Capacity	Financing	
Human Capital	Levels of well-being and energy	
Networks	Support Network, namely Family	
Focus	and Friends	
Risk Analysis	'Window of Opportunity'	

Insights from science...

The results show that contrary to classic stereotyping, gray entrepreneurs remain highly ambitious and open to technological developments.

HARMS, R. et al, 2014. On the motivational drivers of gray entrepreneurship: An exploratory study. Technological Forecasting and Social Change. 2014.

Prior experience in the specific industry predicts much greater rates of entrepreneurial success. These findings strongly reject common hypotheses that emphasize youth as a key trait of successful entrepreneurs.

AZOULAY, Pierre, JONES, Benjamin and MIRANDA, Javier, 2018. Age and High-Growth Entrepreneurship. National Bureau of Economic Research. 2018.

Successful entrepreneurship is a Social Game.

DAVIDSSON, Per and HONIG, Benson, 2003. The role of social and human capital among nascent entrepreneurs. Journal of Business Venturing. 2003.

Our empirical analysis shows that for late-career individuals, starting a business is positively associated with change in quality of life and negatively associated with change in income.

KAUTONEN, Teemu, KIBLER, Ewald and MINNITI, Maria, 2017. Late-career entrepreneurship, income and quality of life. Journal of Business Venturing. 2017.

The search for personal satisfaction, the sense of social responsibility, and the desire for creation, are the motivational drivers' of the senior entrepreneur who, in this way, discovers a new purpose of life.







Oh... I don't think there's an age for us to start over! (...) To be happy, to live! It's never too late to do what we like! Never, at all!

Interview #9













cinco ponto zero

programa de capacitação para o empreendedorismo



Inclusive Entrepreneurship Wo

Some suggestions:

Policy makers should be aware of the necessity of designing an integrative system through their policies and programs that help interlock entrepreneurial opportunities and education and a national mindset favorable to entrepreneurship for both current and future generations.

DE HOYOS-RUPERTO, Moraima, ROMAGUERA, José M., CARLSSON, Bo and LYYTINEN, Kalle, 2013. Networking: A Critical Success Factor for Entrepreneurship. *American Journal of Management*. 2013.

Network support increases the probability of survival and growth of newly founded businesses.

BRÜDERL, Josef and PREISENDÖRFER, Peter, 1998. Network Support and the Success of Newly Founded Businesses. Small Business Economics. 1998.

This study confirmed that several entrepreneurial factors are significantly related to the entrepreneur's success. These factors include the ability of entrepreneurs to access information, their leadership styles, and their support from others. Nevertheless, entrepreneurs' ability to seize relevant information is found to be the most significant factor contributing to their success.

MAKHBUL, Zafir Mohd and HASUN, Fazilah Mohamad, 2011. Entrepreneurial Success: An Exploratory Study among Entrepreneurs. *International Business and Management*.

Inclusive Entrepreneurship Workshop Series - Seniors

Isabel Almeida Gomes, 22.06.2022

People with work experience in large companies or multinationals, subject to a more

Let's look at demography from a different perspective.

Meritocracy.

Contribution at any age, according to characteristics and abilities.

Recognition and visibility of this contribution!

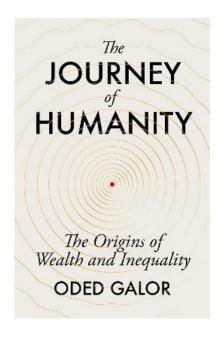
Chronological Age >> Prospective Age

65 years old in 1960 => 72 years old in 2017

\neg	Life expectancy at 65							
- 1	Males				Females			
	2016	2060	2070	Change 2016-70	2016	2060	2070	Change 2016-70
PT	18.1	22.4	23.3	5.2	21.8	25.9	26.7	4.9
EU27	18.0	22.5	23.4	5.3	21.6	25.8	26.7	5.1

Fonte: Ageing Report 2018, European Commission

Let's look at demography from a different perspective.





Thank you.

"If demographic ageing leads to a society's inability to live harmoniously and adequately with this process, this situation is called societal ageing. (...) These processes are not necessarily coincidental.

In fact, a population may be ageing and society may not, which means that it can react to changes in the course of facts, finding an appropriate way to tackle them."

(Rosa, M.J.V., 2020, The Age of no age, Tinta da China)

Isabel Almeida Gomes
PhD em Empreendedorismo Sénior, ISCTE- University Institute of Lisbon isabelcostagomes@gmail.com
www.linkedin.com/in/isabel-almeida-gomes/

Better Incubation – Innovation Ecosystems for Social Change Inclusive Entrepreneurship Workshop Series - Seniors



Better Incubation: Seniors

BREAK! See you at 11.30 CEST to meet the entrepreneurs













Better Incubation: Seniors

Meet the entrepreneurs: Panel session















Silvia Oviaño Caravan Proyectos de Cultura



Silvia Paula Pelham Village Souvenir















It's essential to learn how to think outside the box and important to feel confident knowing that both personal support and encouragement are readily available from our tutors and mentors



Silvia Paula Pelham Village Souvenir









senior entrepreneurship

a screen of emotions



may 2020

entrepreneur@

CREATIVITY

STRATEGY

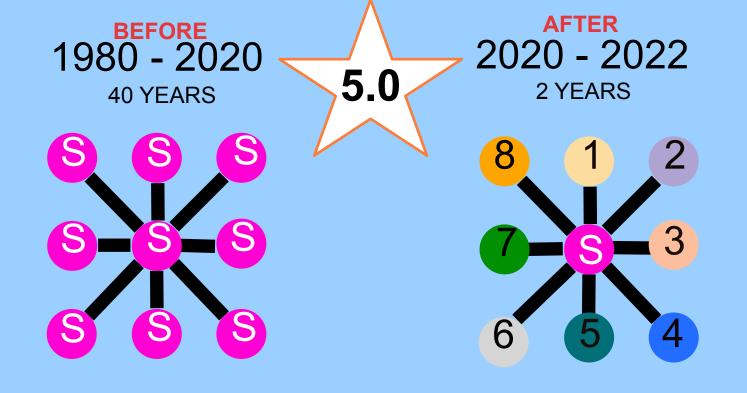
INNOVATION

DARING

LEADERSHIP



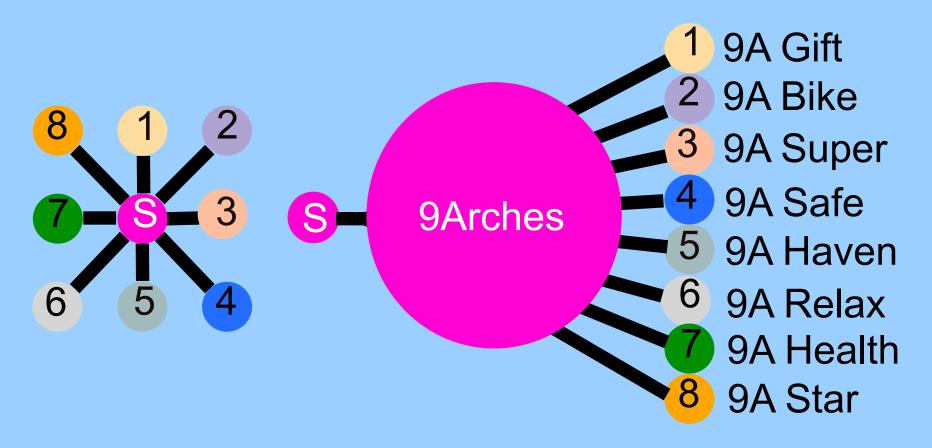
be aware of opportunities



BUSINESSWOMAN

ENTREPRENEUR

2020 - 2022



ENTREPRENEURSHIP = GROWTH

2020 - 2022

9A Gift

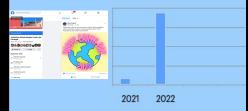


PARTNERS

- C M Poiares GAE - Apoio Empreendedor AEDP – Empresário
- **Poiares** C M de Góis
- . Turismo de Góis

VILLAGE SOUVENIR IS ALL ABOUT LOCAL ART

9A Super



RENTAL PARTNERS IN CENTRAL PORTUGAL

LEADER OF AIRBNB HOST COMMUNITY





QUARANTINE TRAVELLERS



HEALTH TOURISM

2 9A Bike





PARTNERS

Associação de Municípios da Rota da EN2 **OFFICIAL AGENT / STAR**

9A Safe



PARTNERS

Turismo de Portugal/Portalegre Schoo ARHESP - 1st aid training

SAFE TOURISM

9A Relax

Expat Real Estate



PARTNERS

Poiares Trail, BTT Lousã Associação de Vespas do Mondego ADVENTURE TOURISM 9A Star

Foot Detox - Venda Nova



Stargazing from he of Portugal DARK

PARTNERS

ASTRO - Secção de Astronomia do Núcleo

de Física do Instituto Superior Técnico DARK SKY Aldeias dor Vistals

Thank you!

9Arches, Venda Nova, Vila Nova de Poiares, Portugal!





Thanks to the experience and knowledge acquired, in addition to personal maturity, I feel in the best moment of my career. I believe that I am at the maximum potential of my creativity and I have a greater ability to lead projects. That should be taken into account when supporting entrepreneurs.



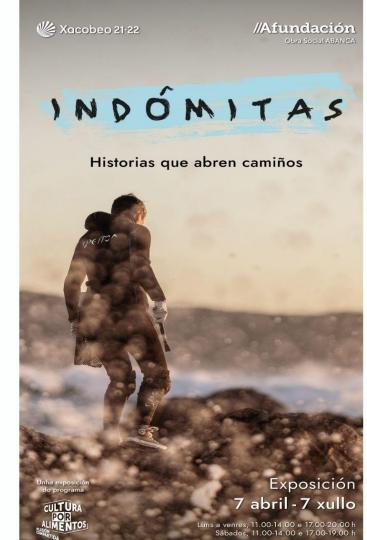












A UNIQUE FESTIVAL IN THE WORLD



Our goal: to celebrate all the wealth that the oceans bring us.

Our commitment: the preservation of the seas.

The ocean is a source of oxygen and energy, it is food and health, a means of transport, a place of leisure and business, it is culture, artistic inspiration and lifestyle.

MAR DE MARES IN FIGURES

193.600 audience

2.777.658 €
Advertising value

152.209.327 Media Audience

7.844.244 Social Media Reach

1.221 Media appearance 348 Activities

WHAT TO DO IN MAR DE MARES













WHAT TO DO IN MAR DE MARES

















SOME INDÓMITAS STORIES



Celia Fernández, high diver



Alicia Sornosa, viajera y aventurera



Sofía Berdasco, ganadera



Vero Boquete, futbolista



Almudena Bernabeu, abogada derechos humanos



Nuria Bravo, piloto de helicóptero

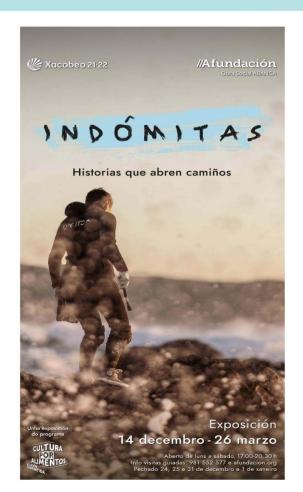
INDOMITAS EXPO













PROYECTOS DE CULTURA

THANK YOU

CONTACT

Silvia Oviaño Tf. +34 610 46 55 44 silvia@caravancultura.com www.caravancultura.com www.festvalmardemares.org www.indomitas.org



Better Incubation: Seniors

Reflections and next steps













Final reflections

- What are your **learnings** from this workshop today?
- How will you **apply** the learning back at your organisation / What will you **modify** in your incubation services & support programs? (Action!)
- Do you have any additional innovations or best practices to **share**?







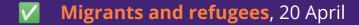


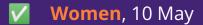












Youth, 31 May

Seniors, 22 June

People with disabilities, 12 July

Sign up: http://betterincubation.eu/better-incubation-inclusive-entrepreneurship-workshop-series

Reach out: info@betterincubation.eu













